



UNDOK
 Drop-in Center for Undocumented Workers
 ÖGB (Catamaran): Elevator D, 1st floor, room 1913
 Johann-Böhm-Platz 1, 1020 Vienna
 Tel: 0043 (0) 1 53444-39040
 office@undok.at
 www.undok.at
 Opening Hours: Mon 9-12am + Wed 3-6pm
 Appointments outside the regular opening hours
 by arrangement

Promoted by the Federal
 Ministry for Labour, Social
 Affairs and Consumer
 Protection (BMASK)



Members / Cooperation Partners:



Drop-in
 Center for
 Undocumented
 Workers

What is “undocumented work”?

Migrants have to work undocumented when they have no secure residence permit and/or limited or no access to the labour market. They also work undocumented when they are not registered by their employers. Jobs that are provided for undocumented workers in general are dirty, dangerous and difficult.

Do undocumented workers have rights?

Yes! Irrespectively of whether workers have documents or not, Social Security, Labour Rights and Collective Agreements apply to all workers. In any case, an employment contract is concluded whether in writing, orally or tacitly. Claiming and asserting their rights can pose a big challenge for undocumented colleagues – caused, amongst others, by legal risks related to their residence permit. Overall, it is often a matter of pursuing the right strategy.

Why is it important to support undocumented workers?

Social and legal discrimination of undocumented workers leaves them vulnerable to blackmail and blatant exploitation. Employers can therefore undermine social standards and collective agreements, which causes a deterioration of working conditions and a weakening of the position of all workers. In recent years legislation was introduced in Austria (Lohn- und Sozial-dumping-Bekämpfungsgesetz) which is an important instrument for combating fraudulent practices on the labour market. However, additional direct support for exploited workers is necessary.

UNDOK – Drop-in Center for Undocumented Workers

Trade unions in different European countries, together with NGOs, self-organized migrant organisations and anti-racist activists, promote the rights of workers who have no secure residence permit and/or limited or no access to the labour market. In case of Austria, hence UNDOK – Drop-in Center for Undocumented Workers is bridging this previous gap with its consulting and support offer.

Support for undocumented workers:

- ◆ Free, multilingual information and counselling on labour and social rights considering migration and residency laws
- ◆ Assistance in asserting deprived entitlements resulting from undocumented employment relationships (wages, holiday pay, overtime allowances, sickness benefits etc.)
- ◆ Awareness-raising workshops on workers’ rights and entitlements
- ◆ Promotion of workers’ (self-) organisation

Furthermore we offer:

- ◆ Networking between trade unions, NGOs, migrant communities and activists
- ◆ Trainings for multipliers
- ◆ Lobbying and public relations to improve the situation of undocumented workers

Imprint

Editor:

UNDOK – Verband zur gewerkschaftlichen Unterstützung undokumentiert Arbeitender, 1020 Wien

Graphic Design: Toledo i Dertschei

Print: Druckerei-Wien

Place and Date of Publication: Vienna 2015